

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

Charoen Pokphand Malaysia Group
of Companies - Information Technology
Service Office (ITSO)
No. 6 Jalan Usahawan 5,
Kawasan Perusahaan Setapak,
Setapak,
Kuala Lumpur
53300
Malaysia

Holds Certificate No:

ITMS 693478

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

Provision of secured IT services as per the latest Service Catalogue provided by Information Technology Service Office and its other supporting functions to internal customers within Charoen Pokphand Malaysia Group of Companies (Charoen Pokphand Foods (Malaysia) Sdn Bhd, Asia Aquaculture (M) Sdn Bhd, Star Feedmills (M) Sdn Bhd, Charoen Pokphand Holdings (M) Sdn Bhd, PK-Agro Industrial Products (M) Sdn Bhd, Charoen Pokphand Jaya Farm (M) Sdn Bhd, Avian Farm (M) Sdn Bhd, Teck Huat Farming Sdn Bhd, Makin Jernih Sdn Bhd, Tip Top Meat Sdn Bhd & Chau Yang Farming Sdn Bhd). This is in accordance with Statement of Applicability rev. 6.0 dated 1 April 2021.

For and on behalf of BSI:

Chris Cheung, Head of Compliance & Risk - Asia Pacific

Original Registration Date: 2018-10-30

Effective Date: 2021-10-30

Latest Revision Date: 2021-06-27

Expiry Date: 2024-10-29

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Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +603 9212 9638.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 20000-1:2018 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Certificate No: **ITMS 693478**

Location	Registered Activities
Charoen Pokphand Malaysia Group of Companies - Information Technology Service Office (ITSO) No. 6 Jalan Usahawan 5, Kawasan Perusahaan Setapak, Setapak, Kuala Lumpur 53300 Malaysia	Secured IT Services and other supporting functions
Charoen Pokphand Malaysia Group of Companies - Information Technology Service Office (ITSO) KVDC, Cyberjaya Lingkar Teknorat Barat Cyberjaya Selangor 63000 Malaysia	Data Centre site
Charoen Pokphand Malaysia Group of Companies - Information Technology Service Office (ITSO) IPDC, No 2, Lingkar Teknologi 1, Taman Teknologi Nusajaya, Nusajaya Johor 79250 Malaysia	Disaster Recovery and secondary Data Centre site

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