



Integrated Management System

STATEMENT FROM THE CHIEF FINANCIAL OFFICER

The aim of this top-level framework is to define the purpose, direction, principles and basic rules for Integrated Management System (IMS) of ISO27001:2022 Information Security Management System and ISO20000-1:2018 Service Management System implementation, in order to:

- i. To ensure compliance with current law, regulations, procedures and guidelines.
- ii. To provide guidelines for protecting business services, valuable information resources from any downtime, services interruption, theft, damage, denial of service and unauthorized access or change of information.
- iii. To increase user awareness of their responsibilities when using Charoen Pokphand Malaysia resources and the disciplinary action that may be instituted for inappropriate use of the resources.
- iv. To ensure that Charoen Pokphand Malaysia is capable of continuing their services even major incidents and any security threats occur.
- v. Ensure the protection of personal data (privacy).
- vi. Ensure the availability of the network infrastructure and the services supplied and operated by Charoen Pokphand Malaysia.
- vii. To improve the efficiency and effectiveness of Information technology services and information security related processes and services.
- viii. To ensure the external service provider comply with Charoen Pokphand Malaysia's information technology services and information security needs and requirements.
- ix. To strengthen the implementation of internationally recognized management system in the IMS.

The framework is applied to the entire Integrated Management System (IMS) of ISO27001:2022 Information Security Management System and ISO20000-1:2018 Service Management System implementation, as defined in the IMS Framework Document. Users of this document are all employees of Charoen Pokphand Malaysia, as well as relevant external parties.

I hereby announce this matter to all employees to acknowledge and strictly carry out, effective on 1 May 2026.


Mr Teerapong Rojthip
Chief Financial Officer